

COVID-19 UPDATE

April 1, 2020

We continue to monitor the COVID-19 situation, and at a time when our communities and healthcare systems are experiencing unprecedented levels of pressure, we want to help ensure stability in the supply chain. We are focused on protecting the health and safety of our employees and the service and supply for our customers to enable longer, active lives for their patients.

- **All Orchid operations are open for business.** Orchid has been designated as a key supplier for healthcare and critical manufacturing, and therefore is an essential business. We remain open because physicians and patients are counting on us for the implants, instruments and innovative technologies they need for orthopedic, dental and cardiovascular procedures.
- **We want to stay connected with customers and understand changes to business or demand so we can respond rapidly.** We are building plans to react to fast-changing customer demands that may impact our production, and we are proactively engaging our suppliers to address any potential supply risks before they impact our customers.
- **The health and safety of our employees is a top priority.** We continue to restrict the number of employees at our sites to employees who must perform their job in our facilities, and we promote remote work when possible. For employees at our sites, we minimize close contact so that individuals stay at least six feet from each other and frequently disinfect and deep clean our facilities.
- **We are staying on top of and constantly adjusting to changes.** Our COVID-19 Response Team of senior leaders meets daily to discuss changes and how to address them. We have encountered many new situations in the last few weeks and continue to follow CDC guidelines to ensure that our employees are able to come to work safely and supply the critical and essential healthcare products that physicians and patients need. We proactively communicate with employees with any updates related to this situation as quickly as possible.

Please reach out to your Orchid contact if you would like to discuss how we can support you. If you have questions regarding how Orchid is responding to COVID-19, please email Customer_COVID@orchid-ortho.com.

Sincerely,



Jerry Jurkiewicz
Chief Executive Officer